

# NRO-Groupe SA

Representing, Supporting & Assisting Clients



## Client Representative Support Assistant

The CRSA mission is to:

« work on behalf of the client, to represent the project owner in the management of its projects.

« support the public/private client in monitoring the project.

« advise the owner of the project in his decision-making and during the progress of the site until handover



NRO Client Representative Support Assistant **CRSA** is an advisory support service. It can be technical, administrative or financial.

The technical expertise and leadership skills of the CRSA are valuable assets for carrying out a construction project with anticipation, method and serenity.

**CRSA mission** is teamwork and listening. Understanding the needs and expectations of the project owner and ensuring that they are taken into account by the general organization of the site.

Technical and financial optimizations are essential for the client.

Our field experience and our pragmatism are an essential added value to best assist/represent the project owner.

**Our values are our DNA**. The essence of our philosophy is: customer focus, continuous improvement, employee empowerment, quality tools, product design, process management and supplier quality.





# **Consulting services**

We propose areas for improvement in terms of operation and performance for your projects.

We assist the Clients and its teams, offering our expertise in the field of construction, in order to facilitate their decision-making.

We offer you strategic and technical advice, support in the design/implementation phase, especially in terms of optimization, preparation, organization and management of the site.





We support our clients with a "win or win" spirit.

We intervene in the design/study phase and in the execution phase.

Having the project overview we support you in making decisions.

During our exchanges, we propose adaptable and advantageous solutions for the construction site.

## **Support**



#### **Technical expertise**

The CRSA brings its technical expertise and advises the Client at each stage of the project.

It strengthens the project owner in his technical knowledge and allows him to have a neutral vision of the project management services (Site Management), agents and companies.

NRO

The CRSA is there to ensure that the site team takes into consideration the needs and expectations of the client in all phases of the project. It suggests proposals for improvements and does not replace the Site Management team.

The CRSA focuses its priorities on the verification of deadlines, quality and costs.



Nom de la táche	<ul> <li>Daté + Débi -2</li> </ul>			12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 28 39 31
16 A Travaux spéciaux	100 jours Mer 26		Travaux spéciaux	
17 Parois berinoises et pa			Parois befinoises et parois clouées	
18 Réalisation des pieux	60 jours Mer 11	11.01 Réalisation des pieux		
19 4 Terrassement	255 jours Mer 07	15 Tenassement		
20 Tenassement pleine ma		07.12	Terrassement pleine m	
21 Libération des fonds	100 jours Mer 22		22.02 Libération	
22 Remblayage périphériq.			28.04	Remblayage périphéngue
23 > Moyens de levage	432 jours Mer 23			Moyers de leva
36 + Gros-oeuvre	337 jours Mer 05		337 jours	Gres-ceure
37 # Sous-sol	175 jours Mer 05		175 jours (	
38 Adaptation sous-sol -3	30 jours Mer 05		05.04 Adaptation sous-sol -3	
39. Radier au sous-sol -2	115 jours Mer 05		05.04	
40 Porteurs au sous-sol -2	115 jours Ven 28		28.04	
41 Dalle sur Sous-sol -2	115 jours Lun 22			Dalle sur Sous-sol -2
42 Porteurs au sous-sol -1	115 jours Mar 13			Porteurs au sous-sal -1
43 Date sur Sous-sol -1	115 jours Mar 04			Dalle sur Sous-sol -1
4 Hors-sol Biltiment I, J, K	195 jours Lun 18	195 jeurs Hors-sol Bildiment I, J, K		
45 Porteurs au Rez	26 jours Lun 18	18.09 Porteurs au Rez		
46 Dalle sur Rez	18 jours Lun 02	02.10 Dale sur Rez		
17 Porteurs au 1er étage	18 jours Mar 24	24.10 Poteus au terétage		
48 Dalle sur fer étage	18 jours Jeu 26			26.10 Date sur fer etage
19 Porteurs au 2ême étage	18 jours Ven 17	17.11 Porteurs au 24me étage		
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51 Porteurs au 3ème étage	18 jours Mer 13		13.12 Poteurs au 3ème étage	
2 Dalle sur 3ème étage	18 jours Ven 15		15.12 Dalle sur 3èrre étage	
53 Porteurs au 4ème étage	18 jours Lun 29			29.01 Porteurs au 4éme étage
34 Dalle sur 4ême étage	18 jours Mer 31			31.01 Dalle sur 44me étage
5 Porteurs au 5ême (tage	18 jours Jeu 22			22.02 Porteurs au 5èrre étage
56 Dalle sur 5ême étage	18 jours Lun 26.			26.02 Dalle sur 5ême étage
7 Porteurs au 6ême (tage	18 jours Mar 19			19.03 👝 Porteurs au 6éme étage
58 Dalle sur 6ême étage	18 jours Jeu 21			21.03 Dalle sur 6éme étage
59 Porteurs au 7ême étage	18 jours Ven 12			12.04 Porteurs au 7èrre étage
60 Dalle sur 7ème étage	18 jours Mar 15			16.04 Dalle sur 7ème étage
61 Porteurs au Bême étage	18 jours Ven 13			10.05 Poteurs au 8éme étage
62. Dalle sur 8ème étage	18 jours Mar 14			14.05 Date sur 6ème étage
63 Porteurs au 9ème étage	18 jours Ven 87			07.05 Porteurs au 9ème étage
64 Dalle sur 9ème étage	18 jours Mar 11			11.05 Dalle sur 9ème étage
65 Superstructure	5 jours Jeu 04			04.07, Superstructure





## Methods

The CRSA NRO-Group is complementary to our Methods & Planning branch. This brings added value to the Client/ Project Owner in terms of organization and optimization.

For more information: <u>our Methods brochure</u>



## **Teamwork and listening**

NRO-Groupe combines team spirit and listening skills for the benefit of the client and project stakeholders. We "translate" the ideas brought by the Clients to the companies and vice versa.

This interpreter role facilitates communication between stakeholders.

We believe this leverage is the key to stimulate and motivate the output of an effective team.



## Optimization

Based on our experience:

- We have the ability to analyse and anticipate problems encountered on site.
- We have the ability to adapt.
- Our team of experts is seeking continuous improvement.
- We have a proven track record of saving time and money for the Clients and its teams.
- We add value to projects in terms of quality.
- We apply effective Lean Management.





## **Field experience**

The NRO-Groupe family values tradespeople and is made up of apprentice profiles.

Our employees have climbed all levels to achieve the highest responsibilities in the field of construction in Switzerland and internationally, working on all continents have facilitated our adaptation and helped us to gain an openness of mind.

Through this, we have been involved in managing some of the largest construction sites in the world. Our field experience provides significant added value to the projects we are involved in.





## Détermination



These seven milestones guide our daily thoughts and actions. We are complementary and passionate, our professionalism and human values defines us.



For more information, contact us.

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